



Transport for NSW

Community Transport

Safe, affordable, door-to-door transport that helps you get around independently and live life to the fullest



Feel independent, connected and empowered

Do you find it hard getting to where you need to go? Do you feel isolated? Would you like to maintain your independence and improve your social life?

Community Transport is a government subsidised service that supports you to live a happy, healthy and fulfilling life by making it easier to get around and stay socially connected.

The service is especially designed to help you get to medical appointments, participate in social activities, do your shopping and maintain independent living at home.

What services does Community Transport offer?

A range of services is offered by Community Transport, however services vary between operators. Contact your local operator to check if their services suit your specific needs.

- Door to door transport to and from your destination
- Flexible pick-up times to suit your needs
- Vehicles suitable for wheelchairs and people with specific mobility needs
- Vehicles that can accommodate small groups
- Trained drivers who can assist you to and from the vehicle
- Assistants who may help carry shopping bags back to your home
- Multilingual staff or resources to support your language needs



Who can use Community Transport?

Community Transport may be available to people who have limited transport options and who meet certain eligibility criteria.

You may be eligible if you:

- Are elderly and have limited mobility
- Have a disability or health issues which limit your mobility
- Have language challenges that limit your access to transport
- Live in an area with little or no public transport and don't have access to private transport
- Face other significant barriers to accessing transport

If you are aged 65 years and over (50 years and over for Aboriginal and Torres Strait Islander People), contact **My Aged Care** on 1800 200 422 for an eligibility assessment and to request a referral to your local Community Transport operator. If you are not in this age group, contact your local operator to find out more.

For people who are not eligible for Community Transport, the **First Stop Travel Training** program may be a useful resource. This free service teaches people how to use public transport safely and independently, making it easier for them to get around and participate more in their community.

For more information, visit **firststop.transportnsw.info**

How much does Community Transport cost?

Cost varies between operators and areas, depending on available resources, passenger needs, and pick-up and drop-off locations.

Contact your local Community Transport operator for cost of service before booking.

How to find Community Transport near you?

You can find your local operator by following these steps:

1. Visit **transportnsw.info/operators**
2. Search by entering your suburb in the Transport Operators search field, or use the 'mode' and 'region' filters to browse Community Transport in your area.

Search results, including website and contact details, will appear in alphabetical order.

3. Click through to the operator's website or call the phone number displayed for more information.

